



YOUR LOCAL CANCER CARE



**WESSEX**  
CANCER TRUST

# TRAVEL INFORMATION

for Isle of Wight cancer patients



# Wessex Cancer Trust

## **Wessex Cancer Trust**

**t:** 023 8067 2200

**e:** [wct@wessexcancer.org.uk](mailto:wct@wessexcancer.org.uk)

[www.wessexcancer.org.uk](http://www.wessexcancer.org.uk)

## **Wessex Cancer Trust**

Isle of Wight Cancer Support Centre

19-21 Lugley Street

Newport

Isle of Wight

PO30 5HD

**t:** 01983 524186

**e:** [isleofwight@wessexcancer.org.uk](mailto:isleofwight@wessexcancer.org.uk)

Wessex Cancer Trust offers support for people with cancer and their loved ones.

Through services such as counselling, complementary therapies and befriending, we aim to improve people's wellbeing by helping them to deal with the emotional and physical effects of cancer.

All of our services are free thanks to generous donors and supporters.  
Thank you

## Transport for patients attending St Mary's Hospital



**For information on bus  
timetable contact:**

**Southern Vectis Bus Company**  
01983 827000  
[www.islandbuses.info](http://www.islandbuses.info)

# Transport services

## Optio Isle of Wight Community car service

This service can help patients to travel to ferry terminals or hospital visits. There is a charge for this service.

Please contact Optio on:  
**01983 522226** if you wish to use this service.

## Travel cost reimbursements

For patients receiving radiotherapy / chemotherapy, you may be eligible for reimbursement of travel costs. For further information please ask at Patient Services, Main Entrance, St Mary's Hospital, or visit: **[www.dh.gov.uk/publications](http://www.dh.gov.uk/publications)** (Healthcare Travel Costs Scheme).

Discounts are available on Wightlink, Red Funnel and Hovercraft services to Portsmouth and Southampton for patients and one accompanying adult. In the case of children provision is made for two accompanying adults. Enquire at the Booking Office and produce your appointment card or letter to enable you to get your discount. A discount scheme has also been negotiated with Hover Travel to Southsea.

To access this discount you must show evidence of your appointment and a completed request form which can be downloaded from:

**Red Funnel:**  
**[www.redfunnel.co.uk/ferry-travel/healthcare-travel-scheme](http://www.redfunnel.co.uk/ferry-travel/healthcare-travel-scheme)**

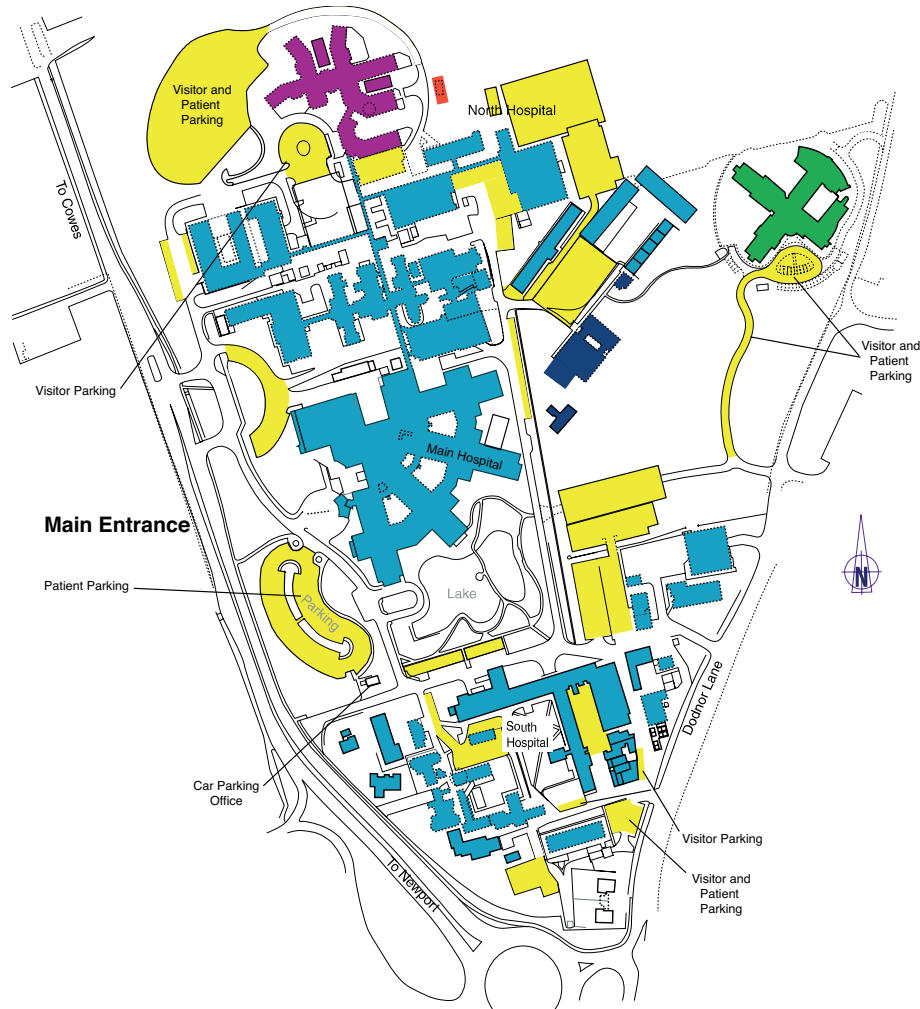
**Wightlink:**  
**[www.wightlink.co.uk/ferry-travel-info/tickets-and-prices/healthcare-discount-scheme](http://www.wightlink.co.uk/ferry-travel-info/tickets-and-prices/healthcare-discount-scheme)**

**Hovertravel:**  
**[www.hovertravel.co.uk/special-offers/nhs-appointment-fares/](http://www.hovertravel.co.uk/special-offers/nhs-appointment-fares/)**

If you do not have internet access please contact your Cancer Nurse Specialist or speak to the Cancer Support Centre on **01983 524186**.

# St Mary's Hospital map

# Car parking at St Mary's Hospital



**0 - 2 HOURS ..... £1.40**

**2 - 4 HOURS ..... £2.60**

**4 - 6 HOURS ..... £3.90**

**6 - 24 HOURS ..... £6.50**

(Please note: charges are liable to change)

If you are a blue badge holder you receive 3 hours free parking in allocated parking bays or in normal spaces if full.

If allocated bays are full, patients can park in normal patient parking, but must display blue badge.

Concession for patients that are attending the chemotherapy unit for treatment should purchase a basic ticket of 0 - 2 hours, this will cover you for your whole appointment.

Any enquiries please contact APCOA Security and Parking Management Office on:  
**01983 534500**

**Isle of Wight NHS Trust**

St Mary's Hospital  
Parkhurst Road  
Newport  
Isle of Wight  
PO30 5TG

**01983 822099**

# Cancer patients travelling to the mainland for treatment

## Financial Help

The Council run scheme funds those journeys where a patient is receiving treatment (it does not include outpatient appointments or planning appointments). Patients are however able to use the travel discount schemes for all mainland outpatient and planning appointments.

Claim forms for the Isle of Wight Council scheme are available from the Clinic Nurse Specialists in the Oncology outpatients department.

HC1 and HC5 claim forms for claiming under the NHS scheme are available from the reception desk at St Mary's Hospital or from the Hampshire Macmillan Citizens Advice: **0344 847 7727**

## Portsmouth

Queen Alexandra Hospital

Cosham,  
Portsmouth  
PO6 3LY  
Main Switchboard  
**023 9228 6000**

General Oncology Enquiries

**02392 283316**  
(24-hour helpline)

The usual travel route from the Island is via Hovercraft to Southsea. When you receive your appointment you will be informed of pick up arrangements from Southsea to the hospital.

## Useful Contacts:

Hover Travel

**01983 811000** or  
**08434 878887**  
or visit  
**[www.hovertravel.co.uk](http://www.hovertravel.co.uk)**

Wightlink Ferry Company

**0333 9997333** or visit  
**[www.wightlink.co.uk](http://www.wightlink.co.uk)**

First Group Portsmouth  
(Buses)

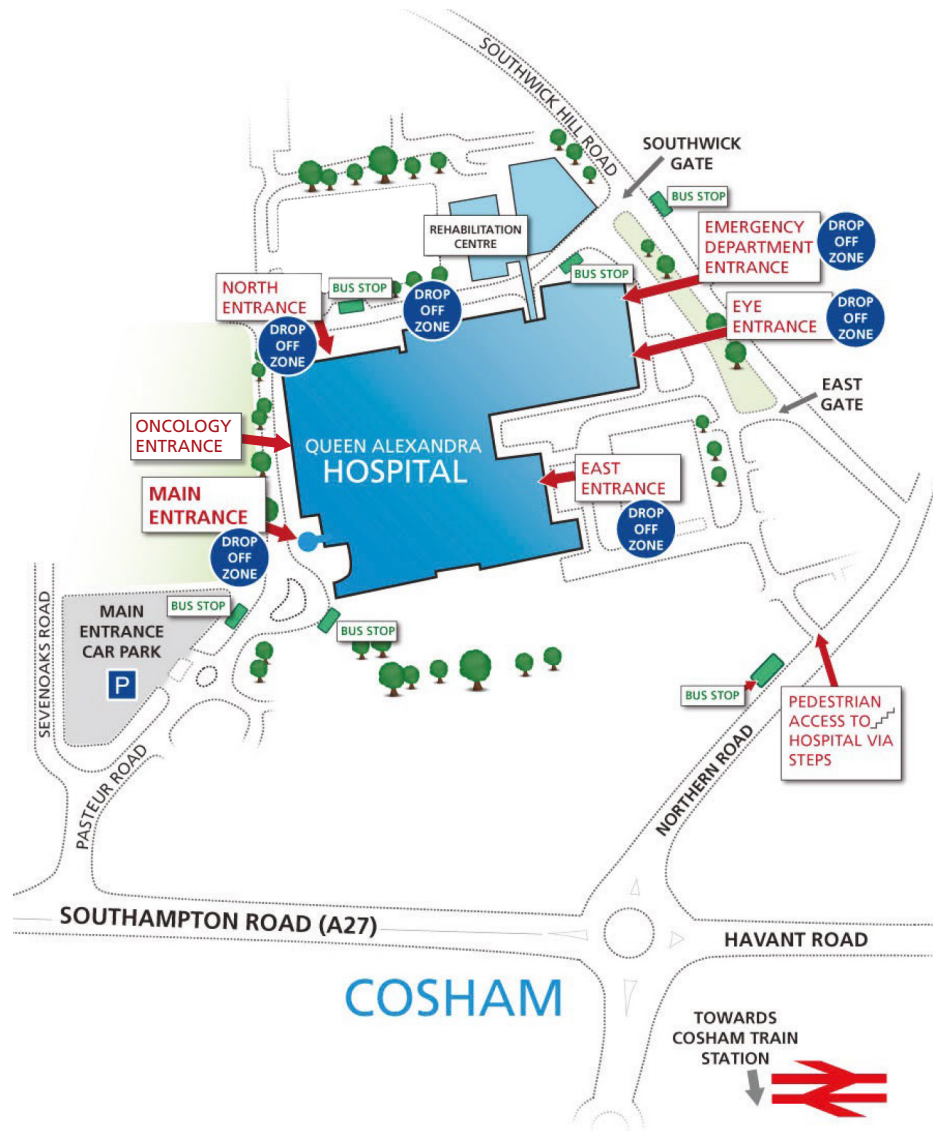
**0345 6460707** or visit  
**[www.firstbus.co.uk](http://www.firstbus.co.uk)**

Stagecoach buses call  
Traveline

**0345 7484950** or visit  
**[www.stagecoachbus.com](http://www.stagecoachbus.com)**  
**[www.travelinesw.com](http://www.travelinesw.com)**  
**[www.nationalrail.co.uk](http://www.nationalrail.co.uk)**  
or phone: **08457 484950**



# Queen Alexandra Hospital map



# Travelling to Queen Alexandra Hospital

## Car

Follow the M27 and use exit 12 follow the road straight ahead (Southampton Road) towards Cosham. Turn left at the second set of traffic lights.

At the traffic lights take the exit road left into Sevenoaks Road and bear right into the hospital main entrance. The multi-storey car park will be on the left.

## Bus

Services run frequently from Portsmouth city centre and surrounding areas, with some buses stopping within the hospital grounds and may be displayed on timetables as 'Queen Alexandra Hospital'.

Other buses stop near the hospital and you should look for stops near 'Cosham' if possible. The most direct bus route from the Hard Interchange station (outside Portsmouth Harbour Station) is the X9 which takes 15 minutes to get to the hospital.

**Bus runs every 30 mins and pulls up outside the main entrance.**

## Wessex Cancer Trust Daisy Bus to QA

This free service picks up at the Hover terminal and takes you directly to Queen Alexandra Hospital. In the event of cancelled Hover services, the bus picks up automatically from the Wightlink FastCat terminal. If you need to contact the bus directly you can do so on 07990 001072.

**Pick-up times at the Hover terminal:** 10:30am, 11:30pm, 12:30pm, 1:30pm

**Return journey to the Hover terminal:** 11:00am, 12:00pm, 1.00pm, 2:00pm

## Train

From Portsmouth Harbour: When you get off the Wightlink FastCat, the boat comes into the Harbour station. On the return journey get off at Portsmouth Harbour not Portsmouth and Southsea.

The nearest train station is 'Cosham'. This is ten to 15 minutes' walk from Queen Alexandra Hospital. However, it is uphill and if you suffer from any condition where this may affect you, we would recommend using a local taxi or bus (numbers 8 and 11A).

# Southampton General Hospital map



University Hospital  
Southampton NHS  
Foundation Trust  
Tremona Road  
Southampton  
SO16 6YD

Main switchboard  
**023 8077 7222**

Radiotherapy Reception  
**023 8120 8568**

Radiotherapy Appointments  
**023 8120 8851**

Radiotherapy Liaison  
**023 8120 4515**

Chemotherapy outpatient  
appointments  
**023 8120 6494**

Chemotherapy treatment  
scheduling  
**023 8120 8497**

Chemotherapy blood tests/  
COVID-19 swabs  
**023 8120 2612**

For cancer patients travelling to Southampton General Hospital the usual route is via Red Jet from West Cowes or the Red Funnel car ferry from East Cowes.

Also Park and Ride at Somerton Park and Ride. When coming off the Ferry get on the bus for Park and Ride not the Round House.

There is a car parking ticket machine at the Radiotherapy reception which will convert tickets to a cost of £1.

## Useful Contacts

Red Funnel Company  
**0844 844 9988** or visit  
**[www.redfunnel.co.uk](http://www.redfunnel.co.uk)**

First Group Southampton  
(Buses)  
**08700 106022** or visit  
**[www.firstgroup.com/firsthampshire](http://www.firstgroup.com/firsthampshire)**



# Travelling to Southampton General Hospital

## Wessex Cancer Trust Daisy Bus to SGH

This free service picks up at the Red Jet terminal and takes you directly to Southampton Hospital. If you need to contact us you can call the Wessex Cancer Trust Isle of Wight Centre on **01983 524186**.

### Times at Red Jet

**8:40 9:20 10:40 11:45  
13:20 14:40**

### Return Journey from Southampton General

**9:15 10:15 11:15 12:15  
14:15 15:15 16:15**

## Bus

Alternatively take the free bus to Asda. Walk through Marlands Shopping Centre and catch the 10 or 10a on that side of the road to Southampton General Hospital, running every 10 mins.

Return journey is 10 or 10a from the Hospital to Marlands. Walk through and stay on that side of the road and catch the free bus to the Red Jet Terminal.

The Uni-link U6 bus services operates 7 days a week throughout the year and twice an hour during the day. The service connects Town Quay (for ferries), West Quay, and Civic Centre to the University and Southampton General Hospital.

The following buses serve the hospital from Southampton Central Station:

First Bus Southampton  
(City Red) 3

Bluestar 7

Bluestar 17

Their timetables can be found online.

## Car

From the Ferry Terminal turn left along the dual carriageway. At Redbridge roundabout turn left onto A35 Redbridge Road. Stay in the left-hand lane to the next roundabout and take the second exit into Tebourba Way following the signs for the A35 and University of Southampton.

Continue along Tebourba Way through several sets of lights onto Winchester Road. Turn left onto Dale Road and then turn right onto Tremona Road.

The entrance to the site's main parking in the multi-storey car park is off Tremona Road at the northern end of the site. At certain times of day there is a long queue for this car park. If so, leave the queue, and carry on to the exit to Coxford Road and turn left.

Re-enter the hospital grounds via the entrance on your left a little further down Coxford Road. Turn right at the T-junction and follow the hospital perimeter road at the southern end of the site the Eye Unit and Neurological Centre.

Disabled parking is along the front by the main entrance, with access via Tremona Road. Extra disabled parking is available at the southern end of the site, on the roadway near the entrance to the Eye Unit and by the Neurological Centre, with access for all these areas from Coxford Road.

## Cashier's office at the 3 Hospitals

## Isle of Wight

Isle of Wight Cashiers Office, St Mary's hospital, Ground floor reception area, or Tel **01983 534409**. They are open Monday to Friday 9-4pm.

# Portsmouth Hospital

Patients can take their proof of receipt of benefits, and travel tickets to the Cashiers Office on Level C at Portsmouth Hospital, and claim back on the day, the cost of their travel. If patients have any queries regarding this; Portsmouth Cashiers contact number is **02392 286320**, and they are open Monday to Friday, 9am to 4pm.

**University Hospital  
Southampton**

Patients can take their proof of receipt of benefits, and travel tickets to the Cashiers Office on Level C at UHS and claim

back on the day, the cost of their travel. If patient requires to be brought over by taxi, they will need to bring a letter from their GP or other Health Professional to have that cost reimbursed.

The cashier's office is open Monday to Friday 9.00-15.00. You can request reimbursement by post if visit is outside of these hours and won't be going back to UHS for another appointment by writing to:-

The University Hospital  
Southampton Foundation Trust  
Cashiers Office  
Southampton General Hospital.  
Tremona Road  
Southampton  
SO16 6YD

**02381 206061**

Cancer Matters  
cancermatterswessex.nhs.uk

## Notes

This image shows a single sheet of white paper with horizontal blue ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

# Cancer Matters Wessex



Cancer Matters Wessex

**is here for you if you are affected by cancer, whether as a patient, carer, family member or friend.**

[www.cancermatterswessex.nhs.uk](http://www.cancermatterswessex.nhs.uk)

Information is liable to change. It is current at time of going to print. Last updated February 2022

## **Wessex Cancer Trust**

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Isle of Wight  
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t: 01983 524186

e: [isleofwight@wessexcancer.org.uk](mailto:isleofwight@wessexcancer.org.uk)

w: [www.wessexcancer.org.uk](http://www.wessexcancer.org.uk)



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